

Cross Aviation Virtual Airline Terms of Service

Welcome to Cross Aviation Virtual Airline (“Cross Aviation”, “we”, “our”, or “us”). These Terms of Service govern your use of our website and services (collectively, the “Services”). By registering an account or using our Services, you agree to comply with these terms.

Eligibility

To use our Services, you must be an active member of the IVAO (International Virtual Aviation Organisation) network. You must also be at least 16 years of age or meet the minimum age requirement in your jurisdiction for providing consent to data processing.

Your Account

- You agree to provide accurate and complete information when registering.
- Your account must be linked to your unique IVAO VID (Virtual ID). You may only create one account per VID.
- You are responsible for maintaining the security of your account and password.

Use of the Services

- You agree to use the Services in accordance with IVAO’s terms, network rules, and applicable laws.
- You may not use our Services to engage in any illegal, abusive, or disruptive activity.
- You may not attempt to reverse-engineer, modify, or gain unauthorised access to our systems.

Intellectual Property

All content, logos, branding, and materials on the Cross Aviation website are the property of Cross Aviation or its licensors. You may not reproduce or reuse any content without prior written permission.

Flight Data and User Contributions

By participating in flights and using our Services, you agree that your flight data and associated activity (such as statistics and logs) may be recorded and used by Cross Aviation for the purposes of virtual airline operations, rankings, and community engagement. Public information (such as your callsign and username) may be visible to other users on the roster or flight boards.

Account Suspension and Termination

- We reserve the right to suspend or terminate your account if you violate these Terms, our Rules, or IVAO's Code of Conduct.
- If your account becomes inactive (no recorded flights) for 12 months, it may be marked as dormant and subsequently deleted in accordance with our Privacy Policy (<https://crossaviation.uk/static/Privacy Policy.pdf>).

Disclaimers

The Services are provided on a voluntary, non-commercial basis and are offered “as is”. We do not guarantee uninterrupted service, availability, or that the Services will be error-free.

Limitation of Liability

To the maximum extent permitted by law, Cross Aviation shall not be liable for any indirect, incidental, or consequential damages arising from your use of the Services, including data loss or service interruptions.

Governing Law

These Terms are governed by the laws of the United Kingdom. If you in the EU, you may also be entitled to the protection of mandatory provisions of your local law.

Changes to These Terms

We may update these Terms from time to time. If we make material changes, we will notify users via our website or by email where possible. Continued use of the Services after such changes constitutes acceptance of the new terms.

Staff Applications and Volunteer Positions

Cross Aviation may accept applications for volunteer or staff roles to support its operations.

- Submission of an application does not guarantee appointment to any position.
- Applicants must provide accurate information and agree to comply with all applicable rules and policies.
- Staff and volunteers are expected to maintain professional and respectful conduct in all communications and activities related to Cross Aviation.
- Cross Aviation reserves the right to revoke any appointment at its discretion, with or without cause.

Rules and Regulations

All users, participants, and staff are expected to adhere to Cross Aviation's Rules and Regulations (<https://crossaviation.uk/randr>), which outlines standards for respectful and appropriate behaviour. Failure to comply may result in suspension or removal from the Services or events.

Contact

If you have any questions about these Terms, please contact us at info@crossaviation.uk.